

MEMBERSHIP TERMS

Recreate & Rise Inner Circle

Last updated: 29 May 2026

Important notice

These Membership Terms are designed for the Recreate & Rise Inner Circle membership. They are intended to sit alongside the Website Terms of Use, Privacy Policy, Website Disclaimer, and Refund and Cancellation Policy.

1. About these Membership Terms

These Membership Terms apply when you join, purchase, access or participate in the Recreate & Rise Inner Circle membership (Membership).

The Membership is operated by GOLG Pty Ltd trading as Recreate & Rise (Recreate & Rise, we, us, our). By purchasing, joining, accessing or participating in the Membership, you agree to be bound by these Membership Terms.

These Membership Terms apply in addition to any checkout page, order form, membership confirmation email, onboarding form, Website Terms of Use, Privacy Policy, Website Disclaimer, Refund and Cancellation Policy, and any community guidelines provided to you.

2. Membership purpose and inclusions

The Membership is an online mentoring and personal development membership designed to support women navigating divorce, loss and major life transitions.

Depending on the membership offer purchased, the Membership may include:

- education, mentoring and personal development content;
- live sessions, recorded sessions, Q&A sessions or workshops;
- digital resources, reflection prompts, worksheets, tools or member updates;
- access to a private community or member platform;
- member communications, reminders, email updates or resource links;
- guest expert sessions or partner resources, where offered; and
- other inclusions described on the relevant sales page, checkout page or membership confirmation.

Membership inclusions may change over time. Where a change materially affects your Membership, we will use reasonable efforts to notify you in advance.

3. What the Membership is not

The Membership provides education, mentoring, personal development content, lived-experience guidance and general support only.

Recreate & Rise is not a therapy, counselling, psychology, medical, legal, financial, crisis support, emergency support, diagnosis or treatment service.

Recreate & Rise

GOLG Pty Ltd trading as Recreate & Rise | www.recreateandrise.com

Nothing provided through the Membership should be taken as medical advice, mental health advice, legal advice, financial advice, diagnosis, treatment, counselling, relationship counselling or crisis intervention. You should seek advice from appropriately qualified professionals for your individual circumstances.

If you are in immediate danger, experiencing a crisis, or require urgent support, you should contact emergency services in your location or an appropriate crisis support service.

4. Eligibility and member responsibility

The Membership is intended for adults. By joining, you confirm that you are legally able to enter into a binding agreement.

You are responsible for your own decisions, wellbeing, participation, actions and outcomes. You agree to participate in the Membership in a way that is respectful, safe, lawful and appropriate.

You acknowledge that personal development work can involve reflection on personal or emotional matters. You are responsible for choosing what you share, what you apply, and whether additional professional support is required.

5. Joining, onboarding and member information

To join the Membership, you may be required to complete a checkout process, payment process, onboarding form, assessment, member profile or other registration step.

You agree that all information you provide to us is accurate, complete and up to date. You must promptly update us if your contact details, payment details, membership needs or relevant circumstances change.

You may be asked to acknowledge that you have read and agree to these Membership Terms, the Website Terms of Use, the Privacy Policy, the Website Disclaimer, the Refund and Cancellation Policy, and any community guidelines.

6. Fees, billing and payment

Membership fees, billing frequency, start date, inclusions and any applicable special offer will be as stated on the relevant sales page, checkout page, order form or membership confirmation.

Memberships may be offered on a monthly, annual, fixed-term, ongoing or other subscription basis. Unless stated otherwise at checkout, ongoing Memberships continue until cancelled in accordance with these Membership Terms.

Payments may be processed by third-party providers, including Stripe. By making payment, you may also be required to accept the terms and conditions of the relevant payment provider.

You are responsible for ensuring that your payment method remains valid and that sufficient funds are available for recurring payments. If a payment fails, we may suspend or restrict your access until outstanding amounts are paid.

Any taxes, surcharges, transaction fees or processing fees will be as stated at checkout or as otherwise notified to you.

7. Founding member pricing and special offers

From time to time, Recreate & Rise may offer founding member pricing, promotional pricing or other special offers.

Where founding member pricing is described as locked for life, that pricing remains available only while the member maintains an active and continuous Membership and complies with these Membership Terms.

If your Membership is cancelled, paused without written approval, terminated, unpaid, transferred, downgraded, or otherwise lapses, founding member pricing may no longer be available. Recreate & Rise may also withdraw, limit or vary special offers before purchase.

8. Cooling-off, cancellations and renewals

Any cooling-off period, trial period or special cancellation right will be as stated at checkout, in your membership confirmation, or as required by law.

For ongoing Memberships, you may cancel future renewals by giving written notice to Recreate & Rise at connect@recreateandrise.com before your next billing date. Cancellation requests are effective only once received and acknowledged by us.

Unless required by law or agreed by us in writing, cancellation does not entitle you to a refund for a billing period already commenced, non-attendance, non-use, failure to participate, change of mind or personal circumstances.

If you cancel, your access to Membership resources, community areas, recordings, downloads and member communications may end immediately or at the end of your paid billing period, depending on the platform and membership type.

This clause should be read with the Recreate & Rise Refund and Cancellation Policy.

9. Pausing, transfers and changes to Membership

Membership pauses, suspensions, transfers or credits are not automatic and are available only where expressly offered by Recreate & Rise or agreed in writing.

Membership access is personal to you and must not be transferred, shared, sold or assigned to another person without our prior written approval.

We may change Membership inclusions, delivery methods, platforms, session times, guest experts or resources from time to time. We will aim to do this fairly and with reasonable notice where the change is material.

10. Member conduct and community expectations

The Membership may include access to group calls, community platforms, chat functions, live sessions or other interactive spaces. These spaces are intended to be respectful, constructive and emotionally safe.

You agree that you will not:

- harass, abuse, shame, intimidate, defame or discriminate against another member;
- share another member's personal information, story, image, recording or comments outside the Membership;
- record, screenshot, download, copy or distribute live sessions, group discussions or member content without written consent;
- give legal, financial, medical, therapeutic or crisis advice to other members unless you are appropriately qualified and expressly authorised by us;
- promote, sell, spam, solicit, recruit or advertise without our written permission;
- share graphic, unsafe, unlawful or inappropriate material;
- use the Membership to attack, diagnose, stalk or target another person; or
- act in a way that disrupts the Membership, harms the community, or damages the reputation of Recreate & Rise.

We may issue a warning, remove content, restrict access, suspend or terminate Membership access where we reasonably consider member conduct to be unsafe, disruptive, unlawful, harmful or inconsistent with these Membership Terms.

11. Confidentiality

You acknowledge that other members may share personal information, stories, experiences or reflections within the Membership. You agree to keep other members' personal information and shared experiences confidential.

You must not disclose, copy, screenshot, record, republish or distribute another member's story, comments, identity, images or personal information without their express consent and our written permission.

Confidentiality does not prevent Recreate & Rise from taking reasonable steps to protect safety, comply with law, respond to misconduct, seek professional advice, or manage the Membership.

12. Intellectual property and use of materials

All Membership content, resources, recordings, worksheets, workbooks, frameworks, tools, assessment materials, videos, emails, downloads, live session content, community prompts, program structure, branding and related materials are owned by or licensed to GOLG Pty Ltd trading as Recreate & Rise.

This includes the Recreate & Rise brand, the RISE Framework, and related educational and personal development materials.

You are granted a limited, personal, non-exclusive, non-transferable licence to access and use Membership materials for your own personal development while your Membership is active.

You must not copy, share, teach, adapt, resell, reproduce, distribute, upload, publish, train others using, or commercially exploit any Membership materials without our prior written permission.

You must not share login details, account access, private links, recordings, downloads, resources or community access with non-members.

13. Recordings, live sessions and replays

Some live sessions may be recorded and made available to members. By participating in a live session, you acknowledge that your name, voice, image, chat comments or contributions may appear in a recording or replay unless you choose to participate with your camera off, microphone muted, or using limited identifying information where the platform permits.

You must not record, download, copy, distribute or share any Membership session, replay or recording without our prior written permission.

14. No guarantee of outcomes

Recreate & Rise does not guarantee any particular emotional, personal, financial, legal, relationship, business, health or life outcome from your Membership.

Testimonials, examples, case studies, member stories or feedback are provided for illustration only and do not represent a promise, guarantee or prediction that you will experience the same or similar results.

15. Third-party platforms and providers

The Membership may be delivered through third-party platforms or providers, including Wix, Stripe, Zoom, Calendly, email marketing or CRM platforms, community platforms, cloud storage providers, analytics tools or digital content platforms.

We are not responsible for third-party platform outages, changes, access issues, payment processing delays, security incidents or terms of use, except to the extent required by law or caused by our own conduct.

Recreate & Rise

GOLG Pty Ltd trading as Recreate & Rise | www.recreateandrise.com

You are responsible for ensuring that you have appropriate internet access, devices, software and platform access to participate in the Membership.

16. Privacy

We collect, use, store and disclose personal information in accordance with our Privacy Policy, available on our Website.

By joining the Membership, you acknowledge that you may provide personal information through checkout, onboarding forms, assessments, emails, calls, community spaces or Membership interactions. You also acknowledge that confidentiality and respectful conduct are essential to the safety of the Membership community.

17. Australian Consumer Law

Nothing in these Membership Terms limits, excludes or modifies any consumer guarantee, right or remedy that cannot lawfully be limited, excluded or modified under the Australian Consumer Law or other applicable law.

Where we are permitted by law to limit our liability, our liability is limited to resupplying the services or paying the cost of resupplying the services.

18. Limitation of liability

To the extent permitted by law, Recreate & Rise is not liable for indirect, consequential, special or incidental loss, loss of opportunity, loss of income, loss of profit, emotional distress, relationship outcomes, legal outcomes, financial consequences, personal decisions or other outcomes arising from your participation in the Membership or reliance on Membership content.

You acknowledge that you participate in the Membership voluntarily and remain responsible for your own choices, support needs and professional advice.

19. Termination by Recreate & Rise

We may suspend or terminate your Membership if you breach these Membership Terms, fail to pay fees when due, share Membership materials without permission, breach confidentiality, act unsafely or disruptively, misuse the community, breach another member's privacy, or behave in a way that may harm Recreate & Rise, its members or its reputation.

Where reasonable, we may provide a warning or opportunity to remedy the breach. However, we may remove access immediately where we reasonably consider the conduct serious, unsafe, unlawful, harmful or urgent.

20. Dispute resolution

If a dispute arises, the parties agree to first attempt to resolve the matter in good faith by written communication.

If the dispute is not resolved within 28 days, either party may request mediation in Sydney, New South Wales, with a mediator agreed by the parties or appointed by the Resolution Institute. Each party will pay its own costs of the mediation and share mediator costs equally, unless otherwise agreed.

21. Governing law

These Membership Terms are governed by the laws of New South Wales, Australia. The parties submit to the jurisdiction of the courts of New South Wales, Australia.

22. Contact

For membership questions, cancellation requests or support, please contact:

GOLG Pty Ltd trading as Recreate & Rise

Email: connect@recreateandrise.com

Website: www.recreateandrise.com

APPENDIX A - MEMBER ACKNOWLEDGEMENT AND ONBOARDING FORM

This optional acknowledgement can be used as a website form, checkout tick-box checklist, onboarding form or internal membership record.

Field	Member details
Full name	
Email address	
Phone number	
Location / time zone	
Membership type	Recreate & Rise Inner Circle
Membership start date	
Billing option	Monthly / Annual / Other
Price confirmed at checkout	

Member acknowledgements:

- I have read and agree to the Membership Terms.
- I have read and agree to the Website Terms of Use, Privacy Policy, Website Disclaimer, and Refund and Cancellation Policy.
- I understand that Recreate & Rise provides education, mentoring, personal development content and general support only.
- I understand that Recreate & Rise does not provide therapy, counselling, psychology, medical advice, legal advice, financial advice, diagnosis, treatment, crisis support or emergency support.
- I understand that I am responsible for my own decisions, wellbeing, participation and actions.
- I agree to keep other members' stories and personal information confidential.
- I agree not to record, screenshot, copy, distribute or share Membership materials or community content without written permission.
- I agree not to share login details, private links, recordings, resources or member access with non-members.
- I understand that Recreate & Rise does not guarantee any particular emotional, personal, financial, legal, relationship, business or life outcome.
- I consent to receiving membership communications, updates and resources related to my Membership.

Recreate & Rise

GOLG Pty Ltd trading as Recreate & Rise | www.recreateandrise.com

Member signature/ typed name	
Date	
Internal notes	