

RECREATE & RISE 8-WEEK PROGRAM TERMS

GOLG Pty Ltd trading as Recreate & Rise

Website: www.recreateandrise.com | Email: connect@recreateandrise.com

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Important notice: These Program Terms apply when you enrol in or participate in the Recreate & Rise 8-Week Signature Program. Please read them carefully before enrolling. By purchasing, enrolling in, accessing, or participating in the Program, you agree to these Program Terms, together with our Website Terms of Use, Privacy Policy, Website Disclaimer, and Refund & Cancellation Policy.

1. About the Program

The Recreate & Rise 8-Week Signature Program (Program) is an online group mentoring and personal development program for women navigating divorce, loss, and major life transitions. The Program is provided by GOLG Pty Ltd trading as Recreate & Rise (Recreate & Rise, we, us, our).

The Program is designed to provide education, mentoring, personal development content, lived-experience guidance, reflective tools, and structured support. It is not intended to replace professional advice or clinical care.

2. What is included

The specific inclusions may be set out on the relevant sales page, checkout page, proposal, invoice, or enrolment confirmation. Depending on the offer you purchase, the Program may include:

- weekly live group mentoring sessions delivered online, usually via Zoom;
- approximately 90-minute live group mentoring sessions over an 8-week period;
- digital workbooks, reflection prompts, assessment tools, and educational resources;
- personal roadmap activities designed to support your transition and reinvention;
- access to session recordings where recordings are made available;
- access to a private community, member area, or online portal, where applicable;
- membership access, bonus resources, or additional support where expressly included in your offer; and
- administrative or technical support by email for Program-related access issues.

Program inclusions may vary between standard, founding member, promotional, or special offers. If there is any inconsistency between a general description and your specific checkout, invoice, or enrolment confirmation, your specific offer details will apply, except where these Program Terms or the Australian Consumer Law provide otherwise.

3. Program format, dates, and access

The Program is generally delivered online. Session dates, times, access links, portal access, and any relevant Program instructions will be provided by email or through the relevant online platform.

You are responsible for ensuring you have suitable internet access, a device capable of accessing Zoom or the relevant platform, and a private environment where you can participate safely and respectfully.

Recreate & Rise may make reasonable changes to session dates, times, platform arrangements, guest presenters, resources, or delivery format where necessary. Where a material change occurs, we will take reasonable steps to notify participants.

4. Enrolment and eligibility

By enrolling in the Program, you confirm that:

- you are at least 18 years old;

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- the information you provide during enrolment is accurate, complete, and up to date;
- you understand the Program is for education, mentoring, and personal development only;
- you are able to participate in a group environment respectfully and safely; and
- you have read and agree to these Program Terms and the linked Recreate & Rise policies.

Recreate & Rise may decline, pause, or cancel an enrolment where we reasonably believe the Program is not appropriate for the participant, there is a safety concern, payment has not been made, or the participant has breached these Program Terms.

5. Fees and payment

The Program fee is the amount shown on the relevant sales page, checkout page, invoice, payment plan agreement, or written offer at the time you enrol.

Payment may be made upfront, by agreed payment plan, or through another payment arrangement approved by Recreate & Rise. Payments are processed through Stripe or another nominated payment provider. You are responsible for ensuring your payment details are correct and that sufficient funds are available when payments are due.

If a payment fails, is declined, or remains outstanding, Recreate & Rise may suspend your access to the Program, portal, resources, sessions, community access, or bonus inclusions until the outstanding amount is paid. Payment obligations remain in place unless we agree otherwise in writing or the law requires otherwise.

If you are on a payment plan, you agree to complete all scheduled payments unless your enrolment is cancelled in accordance with these Program Terms, the Refund & Cancellation Policy, or your rights under the Australian Consumer Law.

6. Refunds, cancellations, transfers, and missed sessions

Refunds, cancellations, transfers, rescheduling, missed sessions, and non-attendance are handled in accordance with the Recreate & Rise Refund & Cancellation Policy, which forms part of these Program Terms.

Unless required by law or agreed by Recreate & Rise in writing, refunds are generally not provided for change of mind, personal circumstances, non-attendance, failure to participate, missed live sessions, or failure to complete Program activities.

If you cannot attend a live session, you may access the recording if a recording is made available. Access to a recording does not create an entitlement to a refund or replacement live session.

Where Recreate & Rise is unable to deliver the Program or a material part of the Program, we may offer a replacement session, transfer, credit, partial refund, or other remedy as appropriate and in accordance with the Australian Consumer Law.

7. Participant responsibilities

You are responsible for your own participation, wellbeing, decisions, actions, and outcomes. You agree to:

- attend live sessions where possible or review recordings within a reasonable time;
- complete reflection activities and Program exercises at your own pace and discretion;
- participate respectfully in all sessions, communities, and communications;
- maintain appropriate personal boundaries and seek professional support where needed;
- take responsibility for your own emotional, legal, financial, medical, and personal decisions;
- avoid providing legal, financial, medical, psychological, or therapeutic advice to other participants unless you are appropriately qualified and authorised to do so outside the Program context; and
- tell us promptly if you experience any issue that affects your access, payment, safety, or participation.

8. Mentoring only - not therapy or professional advice

Recreate & Rise provides education, mentoring, personal development content, lived-experience guidance, group support, and general information only.

The Program is not therapy, counselling, psychology, medical advice, mental health treatment, legal advice, financial advice, diagnosis, relationship counselling, crisis support, or emergency support. Nothing in the Program should be relied on as professional advice for your individual circumstances.

You should seek advice from appropriately qualified professionals, including doctors, psychologists, counsellors, lawyers, financial advisers, accountants, or emergency services, where appropriate.

If you are in immediate danger, experiencing a crisis, or require urgent support, please contact emergency services in your location or an appropriate crisis support service.

9. No guarantee of outcomes

Recreate & Rise does not guarantee any particular emotional, personal, financial, legal, relationship, business, health, family, or life outcome from participation in the Program.

Testimonials, examples, participant stories, case studies, or lived-experience examples are provided for illustration and encouragement only. They do not represent a promise or guarantee that you will achieve the same or similar results.

10. Group confidentiality

The Program may involve group discussion and personal sharing. To protect the safety and integrity of the group, you agree to keep confidential any personal information, stories, circumstances, disclosures, images, voices, or identifying details shared by other participants.

You must not record, photograph, screenshot, copy, distribute, publish, or share any part of a live session, recording, private community discussion, participant communication, or Program material without Recreate & Rise's prior written consent and, where relevant, the consent of the person whose information is involved.

Confidentiality does not apply where disclosure is required by law, is necessary to respond to a serious safety concern, or relates to information that is already public through no breach of these Program Terms.

11. Respectful conduct and removal from the Program

Recreate & Rise is committed to providing a respectful and supportive environment. You agree not to harass, bully, threaten, shame, abuse, discriminate against, exploit, or intentionally distress Recreate & Rise, other participants, guest speakers, contractors, or community members.

We may issue a warning, restrict community access, remove content, suspend access, or terminate your participation if we reasonably believe your conduct is unsafe, disruptive, unlawful, disrespectful, damaging to the group environment, or in breach of these Program Terms.

Where your participation is terminated due to serious misconduct, breach of confidentiality, non-payment, or misuse of Program materials, refunds may not be provided except where required by law.

12. Intellectual property and use of materials

All Program materials and related intellectual property are owned by, licensed to, or controlled by GOLG Pty Ltd trading as Recreate & Rise. This includes the Recreate & Rise brand, RISE Framework, workbooks, videos, recordings, slides, PDFs, templates, assessment tools, reflection prompts, roadmaps, emails, training materials, website content, community content, and other resources.

You receive a limited, personal, non-exclusive, non-transferable licence to access and use Program materials for your own personal development only while you are an enrolled participant or for the access period expressly provided.

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You must not copy, share, reproduce, adapt, modify, teach, sell, licence, distribute, publish, upload, record, commercialise, or otherwise use Program materials for any business, training, coaching, consulting, public, or commercial purpose without Recreate & Rise's prior written consent.

You must not share login details, portal access, recordings, downloads, or Program resources with any person who is not enrolled in the Program.

13. Recordings and participant visibility

Live sessions may be recorded for the purpose of providing replay access to enrolled participants, supporting Program delivery, and improving participant access. By attending live sessions, you acknowledge that your name, image, voice, comments, or contributions may be captured in a recording.

If you do not wish to appear in a recording, you may keep your camera off, adjust your display name, or contact Recreate & Rise before participating. Recreate & Rise will take reasonable steps to manage recordings respectfully but cannot guarantee that all participant contributions can be edited or removed from group recordings.

14. Privacy

We handle personal information in accordance with our Privacy Policy. By enrolling in the Program, you consent to Recreate & Rise collecting, using, storing, and disclosing your personal information as reasonably necessary to administer your enrolment, process payments, deliver the Program, manage access, communicate with you, and comply with legal obligations.

You are responsible for respecting the privacy of other participants and must not share their personal information outside the Program.

15. Third-party platforms

The Program may be delivered or supported through third-party platforms such as Wix, Stripe, Zoom, Calendly, email marketing or CRM tools, online community platforms, file storage providers, and digital content platforms.

Recreate & Rise is not responsible for the acts, omissions, availability, privacy practices, security settings, or technical issues of third-party platforms except to the extent required by law. Your use of third-party platforms may be subject to those providers' own terms and policies.

16. Limitation of liability

To the maximum extent permitted by law, Recreate & Rise is not liable for any indirect, consequential, incidental, special, punitive, or economic loss, including loss of income, opportunity, reputation, goodwill, data, or personal or emotional outcomes arising from or connected with the Program.

Nothing in these Program Terms excludes, restricts, or modifies any consumer guarantee, right, remedy, or protection under the Australian Consumer Law or any other law that cannot lawfully be excluded, restricted, or modified.

17. Changes, postponement, or cancellation by Recreate & Rise

Recreate & Rise may postpone, reschedule, vary, or cancel a session or Program where necessary due to facilitator illness, technology issues, low enrolment, emergencies, platform failure, force majeure events, or circumstances beyond our reasonable control.

Where we make a material change, we will take reasonable steps to notify participants and provide a reasonable alternative, such as a replacement session, recording, transfer, credit, refund, or other remedy as appropriate in the circumstances and in accordance with the Australian Consumer Law.

18. Force majeure

Recreate & Rise is not responsible for delay or failure to perform obligations caused by events beyond our reasonable control, including natural disasters, fire, flood, pandemic, illness, government restrictions, industrial action, war, civil unrest, internet or platform outages, payment provider issues, or other events outside our reasonable control.

Where a force majeure event materially affects delivery of the Program, we will take reasonable steps to minimise the impact and communicate available options to participants.

19. Dispute resolution

If a dispute arises in connection with these Program Terms or the Program, the parties agree to first attempt to resolve the dispute in good faith by written communication.

If the dispute cannot be resolved within 21 days of written notice, the parties may agree to mediation in New South Wales. The parties will share the mediator's reasonable fees equally unless otherwise agreed, and each party will pay its own costs.

Nothing in this clause prevents either party from seeking urgent interlocutory relief or exercising rights that cannot be excluded under applicable law.

20. Governing law

These Program Terms are governed by the laws of New South Wales, Australia. The parties submit to the jurisdiction of the courts of New South Wales and any courts entitled to hear appeals from those courts.

21. Related documents

These Program Terms should be read together with the following Recreate & Rise documents, as updated from time to time:

- Website Terms of Use;
- Privacy Policy;
- Website Disclaimer;
- Refund & Cancellation Policy;
- Membership Terms, if membership access is included in your Program offer; and
- any checkout, invoice, enrolment, welcome email, or written offer terms specific to your Program intake.

22. Contact

For questions about these Program Terms, please contact:

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Email: connect@recreateandrise.com

Website: www.recreateandrise.com

Appendix A - Participant Acknowledgement

This acknowledgement may be used on the Program enrolment form, checkout page, or onboarding form.

- I confirm that I have read, understood, and agree to the Recreate & Rise 8-Week Program Terms, Website Terms of Use, Privacy Policy, Website Disclaimer, and Refund & Cancellation Policy.
- I understand that Recreate & Rise provides education, mentoring, personal development content, lived-experience guidance, and general support only.
- I understand that Recreate & Rise does not provide therapy, counselling, psychology, medical advice, legal advice, financial advice, diagnosis, treatment, crisis support, or emergency support.

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- I understand that I am responsible for my own decisions, wellbeing, participation, actions, and outcomes.
- I understand that Recreate & Rise does not guarantee any particular emotional, personal, financial, legal, relationship, business, health, family, or life outcome.
- I agree to maintain the confidentiality of other participants and not share Program materials, recordings, login details, or participant information with non-participants.